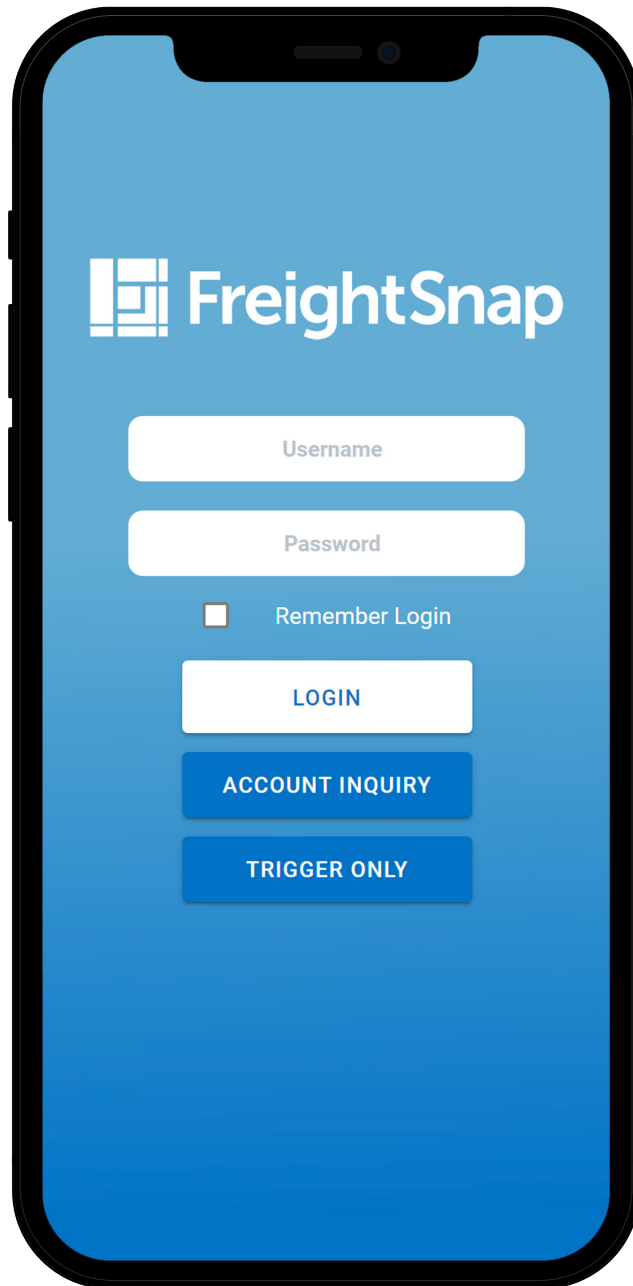




FREIGHTSNAP 360 APP GUIDE



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Getting Started

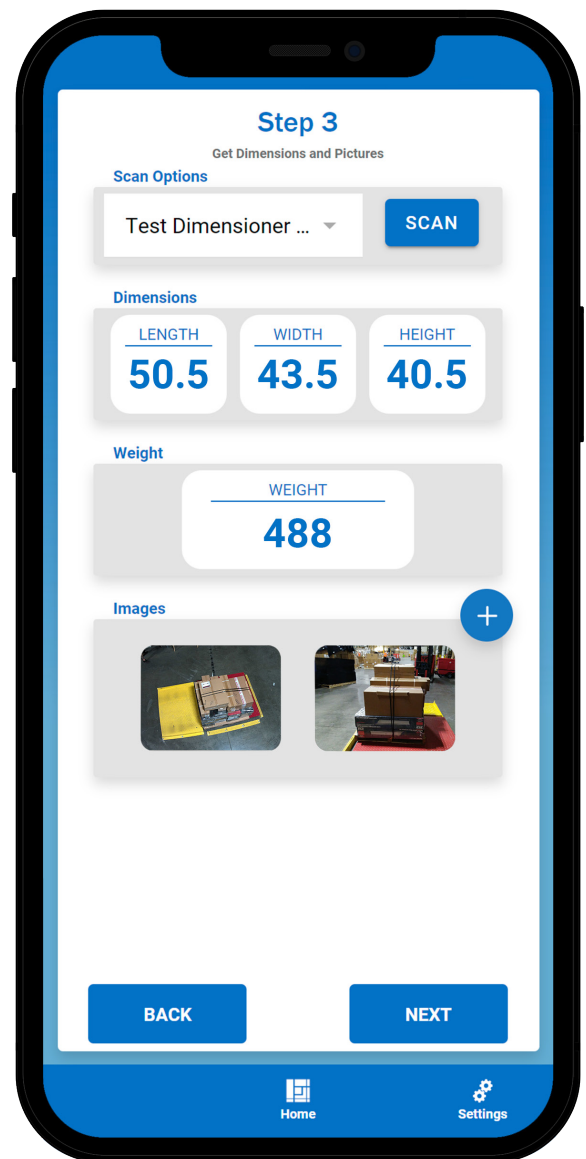
Welcome to the **FreightSnap 360 App User Guide**, your resource for understanding the various functions of this innovative platform. This guide is provided to support users across all experience levels, empowering you to fully utilize the capabilities of FreightSnap for efficient, precise, and streamlined freight management operations.

1.1 Overview of the FreightSnap 360 App

The FreightSnap 360 App is a revolutionary tool designed to transform the way logistics professionals manage and process freight dimensions. As an integral part of the FreightSnap 360 ecosystem, this app provides a seamless interface for capturing, recording, and managing freight data.

Key Functionalities:

- **Data Capture:** Enter shipment details, including Shipment IDs and optional weights, and manage this data within a centralized system.
- **Image Capture:** Take images of the freight, which can be attached to the corresponding shipment records for visual reference and documentation which is stored in the cloud “and beyond”.
- **Scan Modes:** Features two primary modes - ‘Trigger Only’ for simple dimensioning tasks and ‘Trigger Upload’ for more comprehensive data collection and cloud uploading.
- **Shipment Tracking:** View and manage a detailed shipment list, providing a history of all measured and recorded freight.
- **Dimension Capture:** When integrated with FreightSnap dimensioning products, capture dimensions and weight of freight quickly and accurately.
- **Customization and Settings:** Utilize a range of settings and customization options to cater to different operational needs, including barcode scanning, scale integration, and other additional advanced scan options.



1.2 Installation and Initial Setup

To ensure a smooth experience with the FreightSnap App, your device should meet the following system requirements:

- **Operating System:** Compatible with iOS version 13 or later / Android Version 9 or later.
- **Device:** Suitable for use on smartphones and tablets as well as a variety of devices commonly found in warehouses, including but not limited to:
 - **Urovo, Honeywell, Symbol, Cypher Lab, Zebra, Motorola and more.**
- **Internet Connectivity:** A stable internet connection is required for downloading the app, initial setup, and data upload.
- **Storage Space:** Minimum of 50 MB free storage space.

1.3 Downloading the App

Scan the QR code to install the FreightSnap app.

Download for iOS



Download for Android



Login to Your FreightSnap Account

2.1 Login Overview

After installing the app, the next step is to log in to your FreightSnap account:

1. Open the app and fill in the fields with your FreightSnap Username and Password credentials provided to you by your FreightSnap liaison or FreightSnap contact.
2. Optional to select “**Remember Login**”
3. Select the “**Login**” button

2.2 Account Inquiry

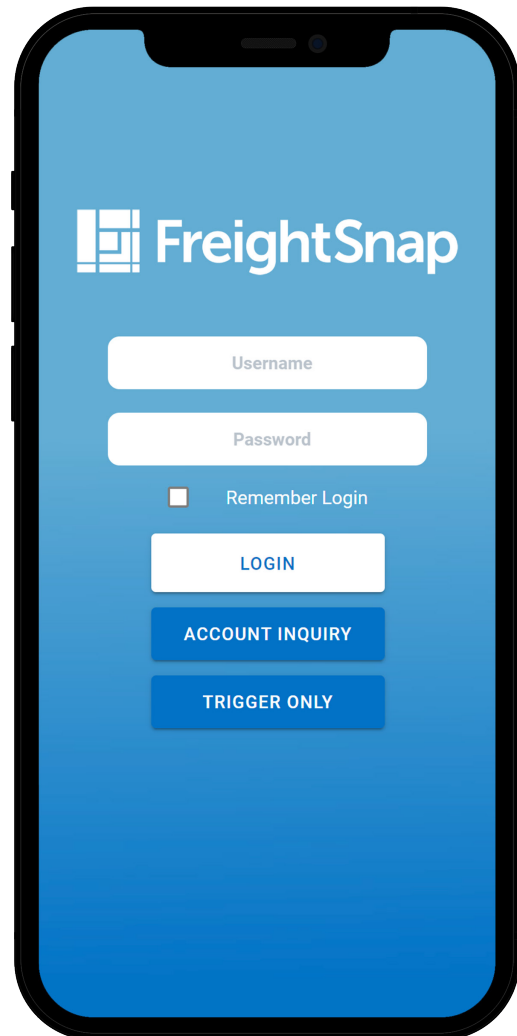
If you do not have an account, select “**Account Inquiry**”:

Fill in the required details and submit, a FreightSnap representative will reach out to you shortly.

2.3 No Login - Trigger Only Mode

Select ‘**Trigger Only**’ to begin scanning without logging in.

More details on ‘Trigger Only’ can be found on page 6 starting with section 4.1.

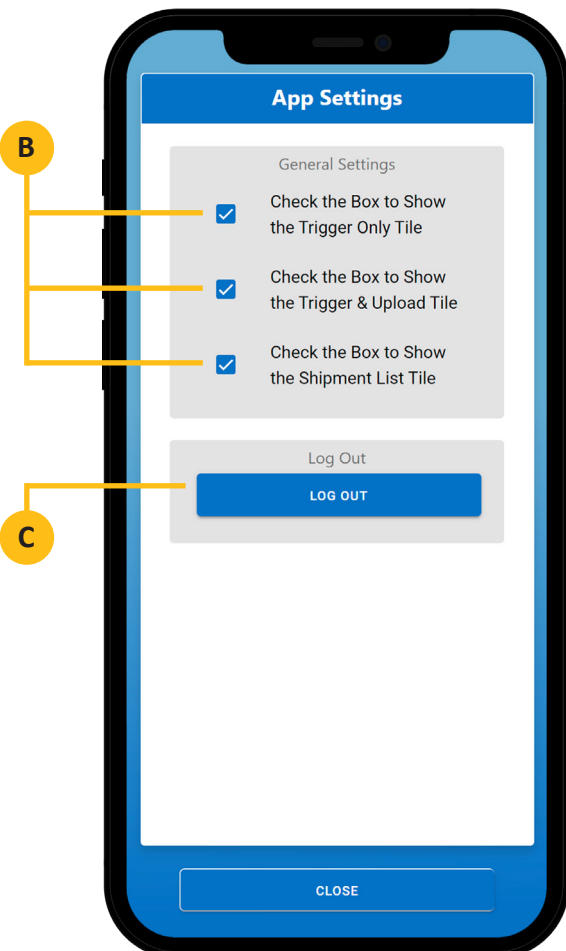
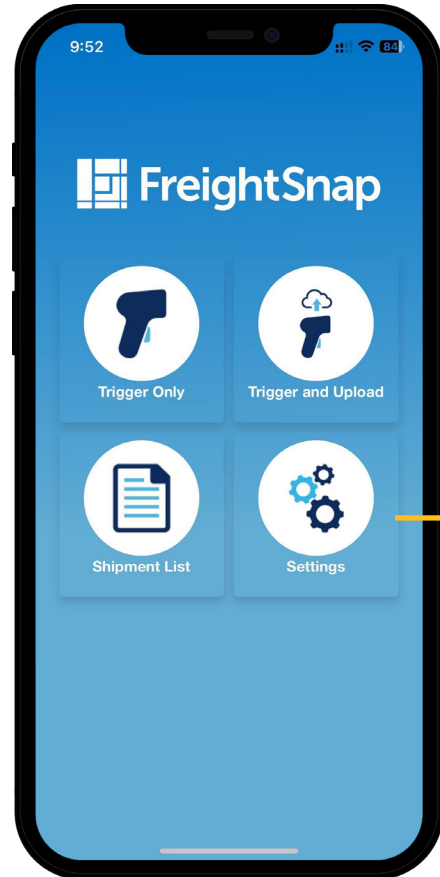


Understanding the Home Screen

3.1 Layout Overview

When you first open the FreightSnap App, you'll be greeted with the home screen featuring 3 primary tiles:

1. **'Trigger Only'** - A basic mode for entering shipment details and scanning dimensions and weight.
2. **'Trigger Upload'** - An advanced mode for detailed data entry, scanning, and reviewing shipment details.
3. **'Shipment List'** - A feature to view and manage a chronological list of all recorded shipments.



3.2 Additional Settings:

- A** In the bottom right corner, select the gear icon to access additional settings.
- B** Deselecting any of these options and tapping 'Close' will hide them on the home screen. They can easily be added back by opening the settings again and enabling the options needed.
- C** The Log Out button will log the user out of their current session.

Utilizing 'Trigger Only' Mode

4.1 Overview

The 'Trigger Only' mode is designed for simple and streamlined functionality. It is primarily used for quick freight scanning in which the FreightSnap device immediately uploads your data to the cloud.

4.2 How to Use



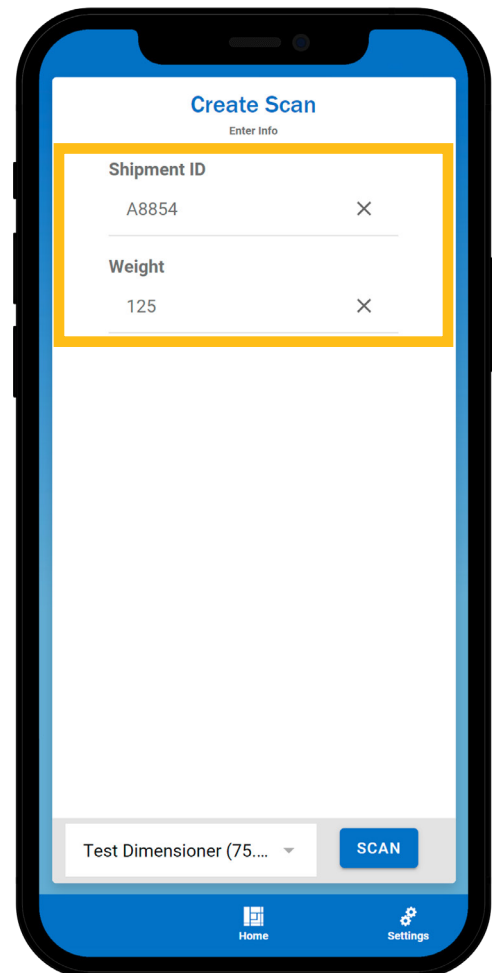
4.2.1 Enter Info Page

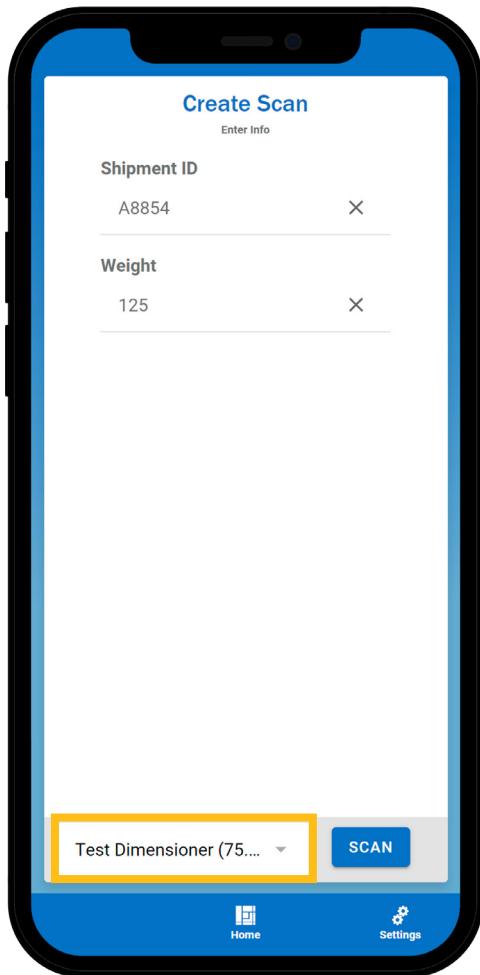
Enter Shipment ID: You will be prompted to enter a Shipment ID associated with the shipment. This step, while optional, is vital for connecting your scan to the proper Shipment Identifier.

Adding Weight (Optional)

If a scale is not connected directly to the triggered FreightSnap device, a weight can be provided in the "Weight" field using one of two methods:

- **Option 1:** Manually enter the weight.
- **Option 2:** Scale Integration: Connect to a wireless scale and automatically capture the weight
 - i. Instructions to add a wireless scale on page 10.



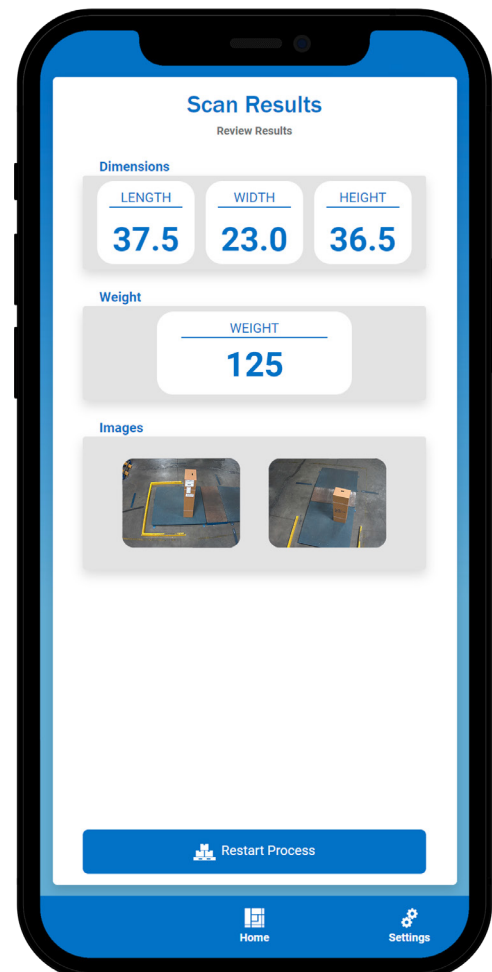


4.2.2 Selecting and Managing FreightSnap products

- **Choose a FreightSnap product:** You have the option to select a FreightSnap product from the app. Depending on your setup, there may be multiple devices available. A preferred FreightSnap product can be added in settings.

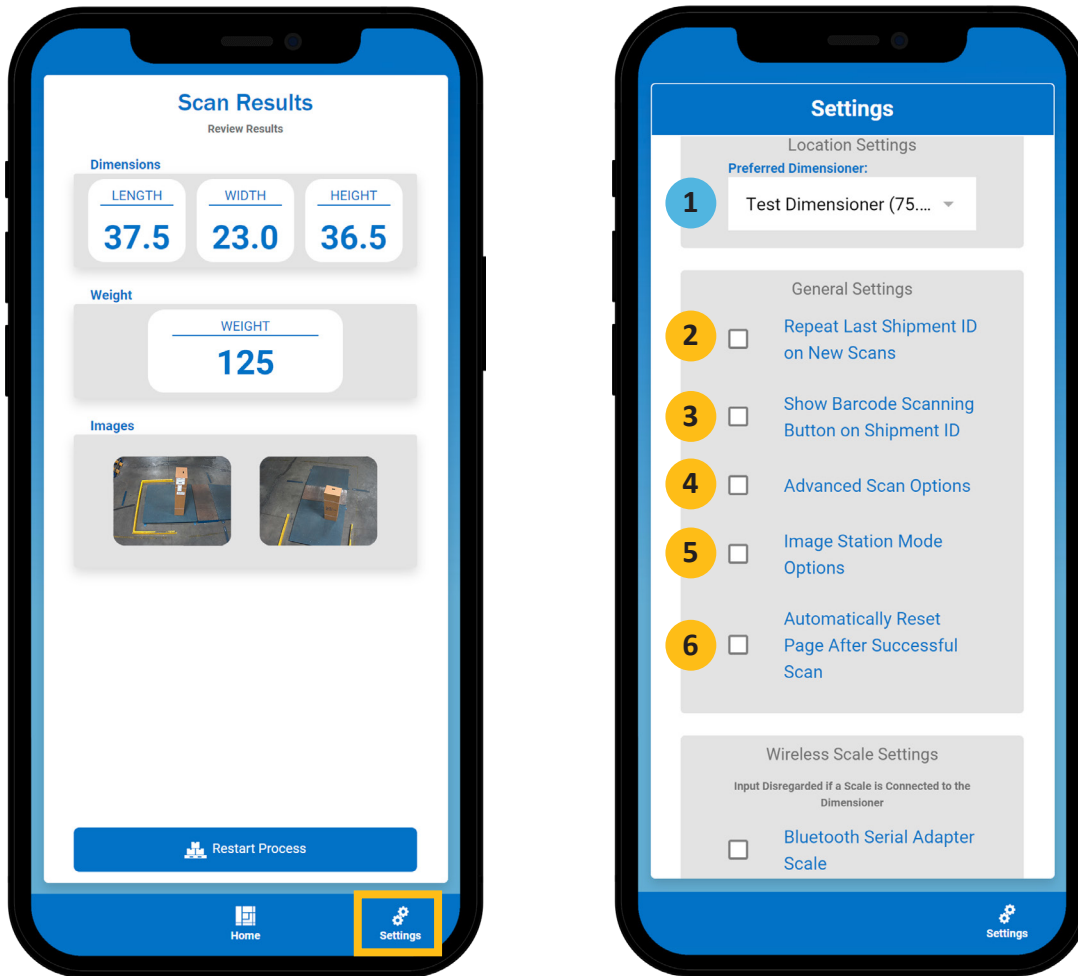
4.2.3 Completing the Scan

- Select the 'Scan' button to capture the dimensions and images of your shipment.




4.2.4 Scan Results

- **View Results Post-Scan:** Once the scan is complete, the app displays the data returned from your FreightSnap product. (Generally dimensions, weight, and images of the shipment)
- The scan results are automatically uploaded to the cloud according to the FreightSnap product's settings.
- **Verification:** Cross-check these details for accuracy and completeness. Any changes will need to be done through the dashboard at 'go.freightsnap.com'.



4.3 'Trigger Only' Settings

Additional settings can be found by selecting the 'Settings'  icon in the bottom right corner.

1 Preferred Dimensioner

- Sets the default dimensioner when performing a scan.

2 Repeat last Shipment ID on new scans

- When this setting is enabled, the app automatically populates the Shipment ID field with the Shipment ID from the most recent shipment scan

4.3 'Trigger Only' Settings Cont.

3 Show barcode scanning button on Shipment ID

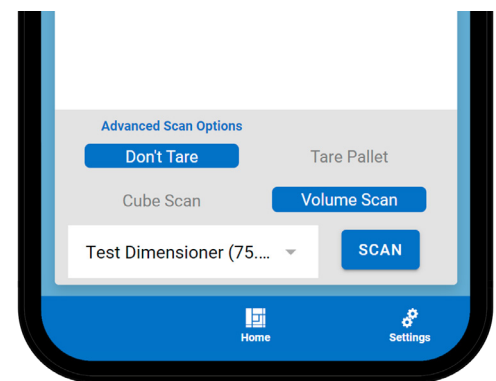
- Enables a button users can use to scan a barcode, using the device's camera, that will automatically input the Shipment ID.

4 Advanced scan settings

- Tare Pallet
 - a. This setting determines how the measurement of the pallet is handled during the freight dimensioning process.
 - i. **'Don't Tare'**: Selecting this option means the dimensions and weight of the pallet will be included for the shipment.
 - ii. **'Tare Pallet'**: Choosing this option will exclude the pallet from the total measurements.

- Cube/Volume Scan

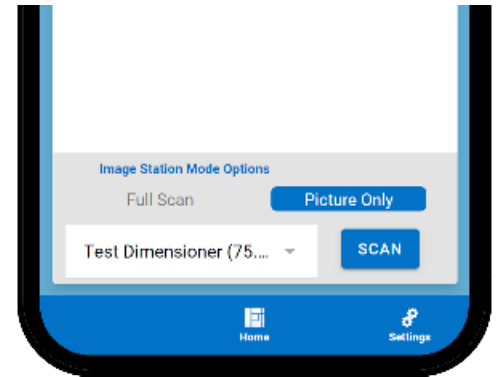
- a. These settings determine how the dimensions of the freight are calculated.
 - i. **'Cube Scan'**: This is the standard scanning mode, which calculates the smallest cubic volume that can encompass the entire freight. It simplifies the dimensioning process by providing a cubic measurement, regardless of the actual shape of the freight.
 - ii. **'Volume Scan'**: This mode offers a more detailed dimensioning process. It calculates the actual volume of the freight by analyzing it at smaller intervals, effectively removing any air space. This option provides a more precise volume measurement, especially for irregularly shaped items.



4.3 'Trigger Only' Settings Cont.

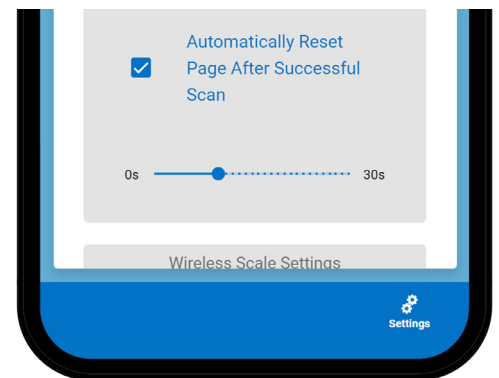
5 Image station mode

- Adds options for 'Full Scan' and 'Picture Only' on the 'Create Scan' page.
 - Full Scan:** Enables a more comprehensive scanning process. When selected and with use of the a parcel or pallet dimensioning product, it captures both the dimensions and images of the freight. It's ideal for situations where detailed information about the shipment is required, including visual documentation alongside precise measurements.
 - Picture Only:** This mode focuses solely on capturing images of the freight. Primarily used in scenarios where dimensioning capabilities are not needed or the device lacks such capabilities. This mode allows users to document their shipments visually without engaging the dimensioning features.



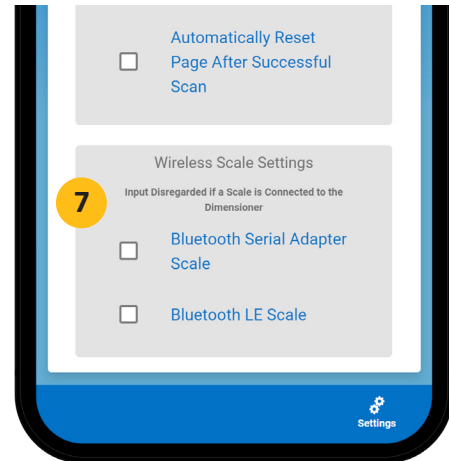
6 Automatically reset page after successful scan

- Initiates a post-scan reset for more efficient workflow
 - After a scan of a shipment's dimensions and details is successfully completed and recorded, the app automatically resets to the initial scanning page.
 - There is a configurable timer for this reset, allowing users to determine how long the app waits after a scan before resetting. This can range from instant to 30 seconds, depending on user preference or operational requirements.
 - Defaults to 10 seconds.



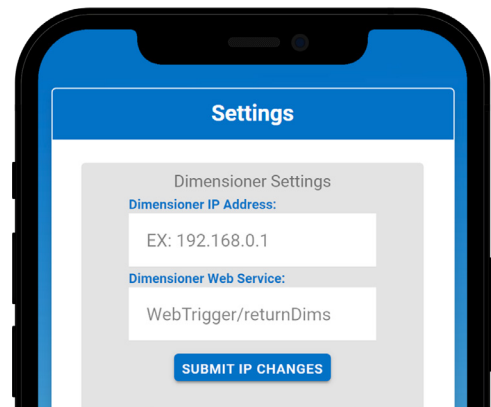
7 Wireless Scale Settings

- There are two options for wireless scales
 - a. Android devices have connection capability with Bluetooth Serial Adapter & Bluetooth LE Scale.
 - b. iOS devices have connection capability with Bluetooth LE.
- Contact FreightSnap for help setting up at 'support@freightsnap.com'.



4.4 'Trigger Only' Quick Trigger Mode Settings

For Quick Trigger Mode: Provide the IP Address and Web Service for your FreightSnap device.



Utilizing ‘Trigger and Upload’ Mode

5.1 Overview

The ‘Trigger and Upload’ Mode is a more customizable experience compared to ‘Trigger Only’, allowing for additional data input. Ideal for detailed shipment processing that requires more than basic information.

5.2 How to Use

5.2.1 Enter Info Page

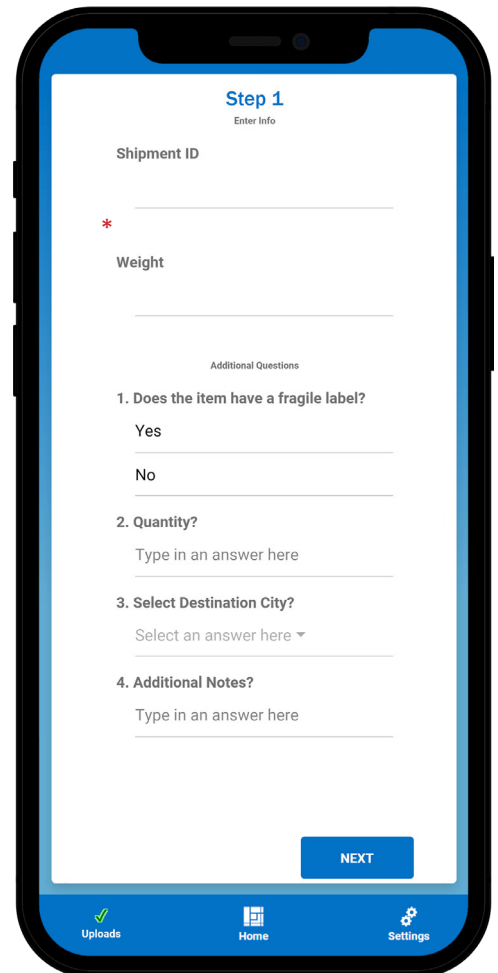


Input Information Customization Options:

1. Shipment ID Field Customization:
 - Modify the title of the Shipment ID field.
 - Determine if the Shipment ID is mandatory or optional.
2. Additional Fields:
 - Secondary and Tertiary Fields: Option to add up to two extra fields for detailed information.
3. Custom Questions Integration:
 - Incorporate custom questions to gather more specific information (e.g., “Pallet ID”).
 - This feature is optional and can be tailored as per requirement.
4. Developmental Customization:
 - Access to specialized customization features provided by FreightSnap Development.

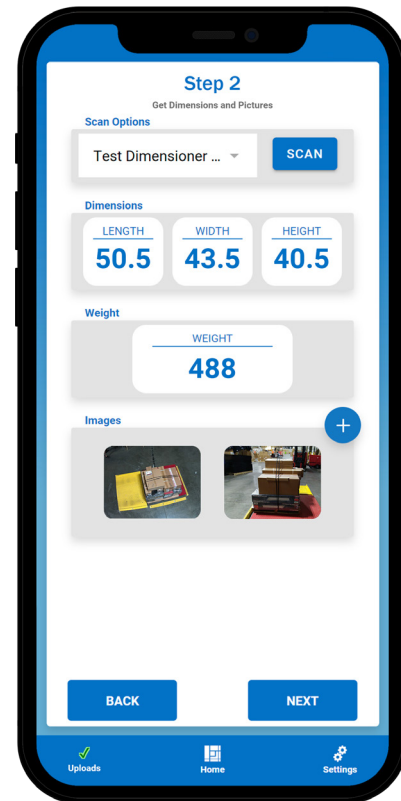
Additional Questions

- **Question Types:** Custom questions include multiple choice (i.e. yes/no, A/B/C, etc.), drop-down list, and text boxes or areas for longer answers or additional notes.
- **Customization:** Adapt the question set based on your specific requirements, with options to make questions mandatory or preselected.
- Answers can be set to pre-fill.
- * character specifies a required field.



5.2.3 Get Dimensions and Pictures Page

- Collecting Dimensions and Capturing Pictures
 - a. Using FreightSnap product and Camera: Accurately capture the shipment's dimensions and take necessary images.
 - b. Select the '+' icon attached to the 'Images' section to add additional images from the user's device to the upload.



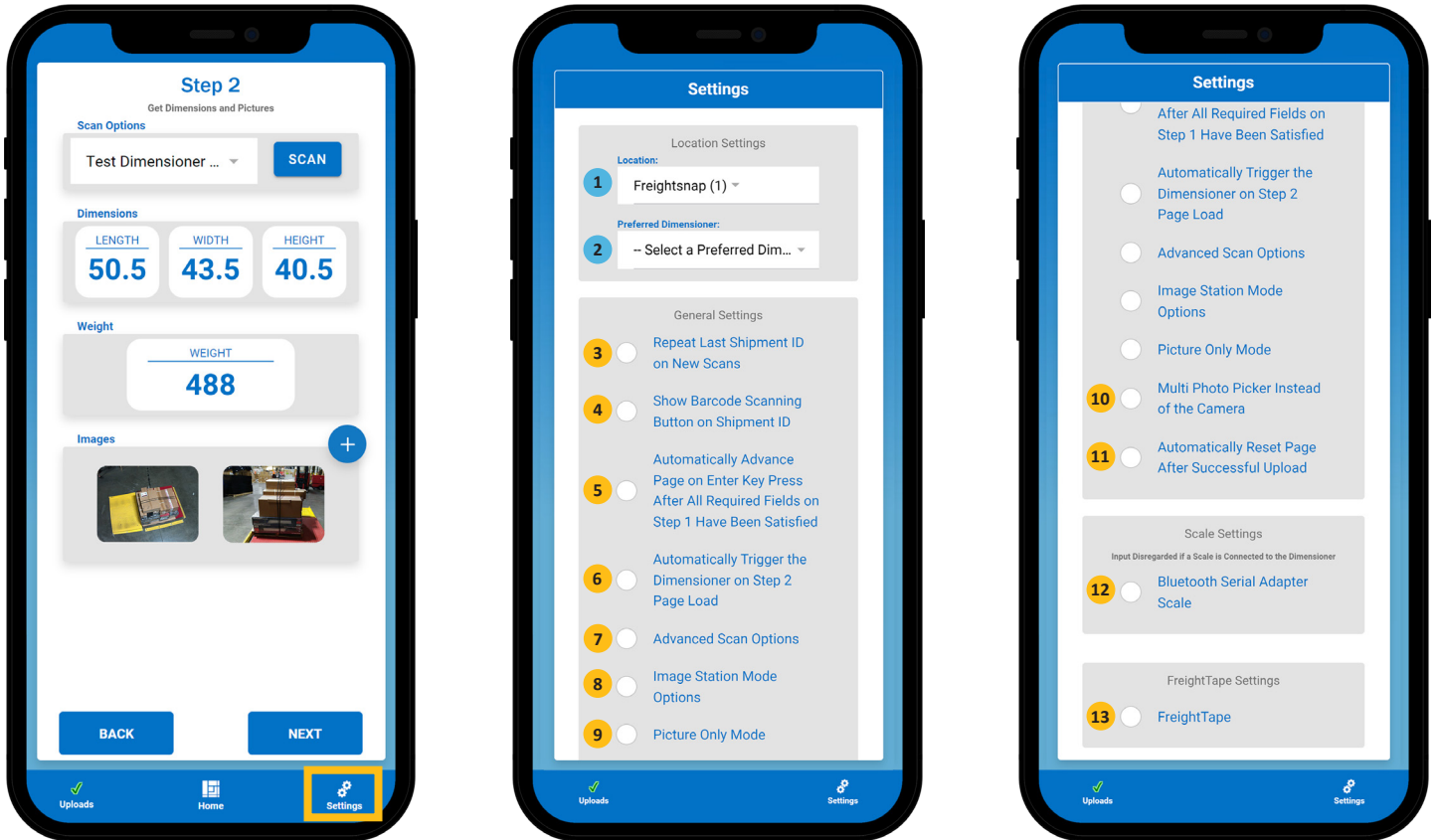
5.2.4 Review All Details Page


- **Review All Data:** Before finalizing, check all entered information and images for accuracy.
- **Editing Capability:** Make any necessary adjustments to ensure data integrity.
 - a. Edits can be made by selecting the pencil icon in the top right corner of the scan review.
 - b. Once edits have been made, select 'Back to Review' or 'Next' until back to Step 4.
- Ensure all details are accurate before finalizing
 - a. Users will be unable to edit from the device after the scan has been uploaded.

5.2.5 Post-Upload Actions

Managing and editing shipment data after upload can be done via the go.freightsnap.com dashboard.

5.3 'Trigger and Upload' Settings



Settings can be found by selecting the 'Settings'  icon in the bottom right corner.

Location Settings

- 1 Location**
 - a. Select the facility location the user will be scanning from.
- 2 Preferred Dimensioner**
 - a. Select the default FreightSnap scanning device.

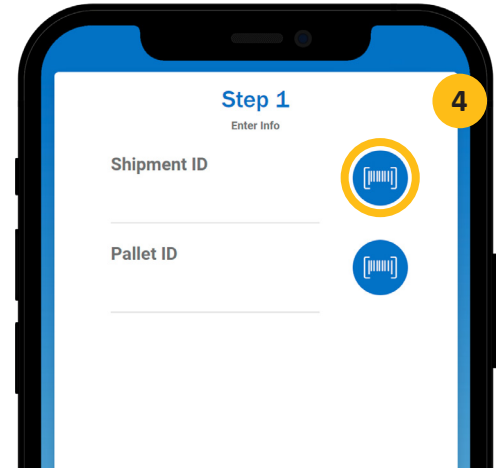
5.3 'Trigger and Upload' Settings Cont.

3 Repeat Last Shipment ID on New Scans

- When this setting is enabled, the app automatically populates the Shipment ID field with the Shipment ID from the most recent shipment scan

4 Show Barcode Scanning Button on Shipment ID

- Enables a button users can use to scan a barcode, using the device's camera, that will automatically input the Shipment ID.



5 Automatically Advance Page on Enter Key Press After All Required Fields on Step 1 Have Been Satisfied

- Once all fields on Step 1 have been satisfied, the app will progress to Step 2 after pressing the enter key on the device's keyboard.

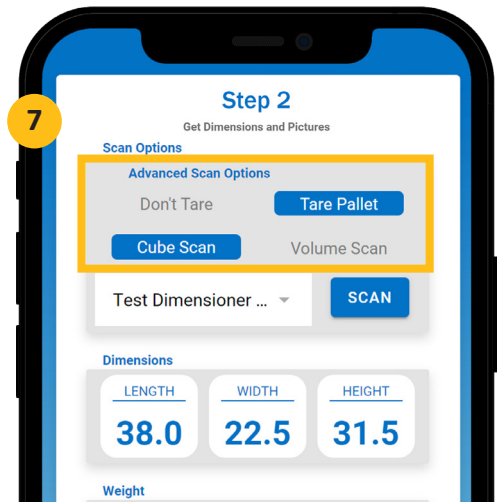
6 Automatically Trigger the Dimensioner on Step 2 Page Load

- The app will automatically trigger the dimensioner to scan once the Step 2 page has loaded.

5.3 'Trigger and Upload' Settings Cont.

7 Advanced Scan Options

- Tare Pallet
 - a. This setting determines how the measurement of the pallet is handled during the freight dimensioning process.
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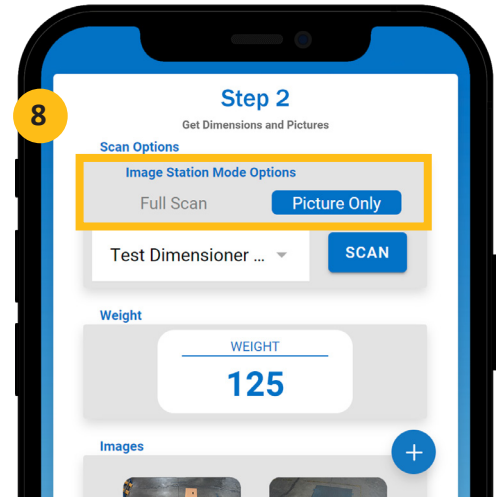
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 - Picture Only:** This mode focuses solely on capturing images of the freight. Primarily used in scenarios where dimensioning capabilities are not needed or the device lacks such capabilities. This mode allows users to document their shipments visually without engaging the dimensioning features.



9 Picture Only Mode

- Picture Only Mode removes 'Scan Options', 'Dimensions', and 'Weight' sections from 'Get Dimensions and Pictures' page.

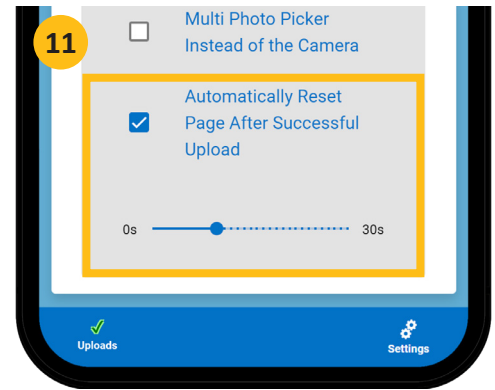
10 Multi Photo Picker Instead of the Camera

- Images are uploaded from the device's gallery to the shipment. One or more images can be selected.
 - Replaces the ability within the app when using this setting.

5.3 'Trigger and Upload' Settings Cont.

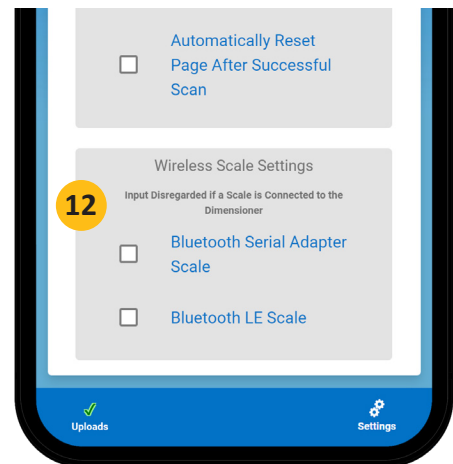
11 Automatically reset page after successful scan

- Initiates a post-scan reset for more efficient workflow
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 - b. There is a configurable timer for this reset, allowing users to determine how long the app waits after a scan before resetting. This can range from instant to 30 seconds, depending on user preference or operational requirements.
 - i. Defaults to 10 seconds.



12 Wireless Scale Settings

- There are two options for wireless scales
 - a. Android devices have connection capability with Bluetooth Serial Adapter & Bluetooth LE Scale.
 - b. iOS devices have connection capability with Bluetooth LE.
- Contact FreightSnap for help setting up at 'support@freightsnap.com'.



13 FreightTape Settings

- Utilize the FreightTape How-To Guide for further information.

5.4 'Trigger and Upload' Upload Menu

The Upload Menu can be opened by selecting the 'Uploads' button in the bottom left corner.



1 Upload Settings

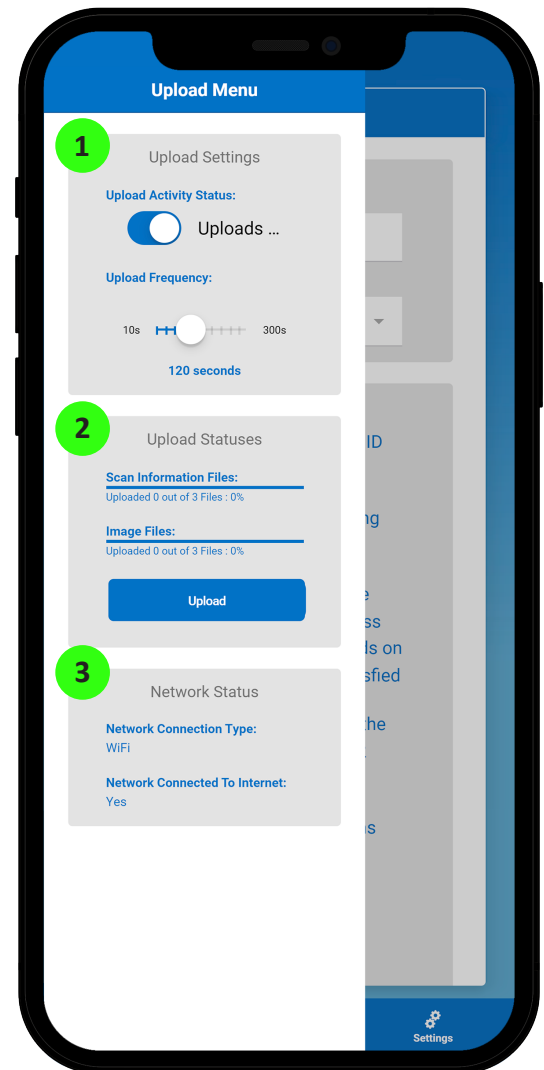
- **Upload Activity Status:** When this setting is enabled, the app will automatically upload scan data at a customized time interval.
- **Upload Frequency:** This determines the time interval for automatic uploads and is adjustable by holding your finger and dragging the circle to the desired frequency.

2 Upload Statuses

- This section details the total files waiting to be uploaded. An option to manually upload your files, instead of waiting for the automatic upload can be initiated by pressing the 'Upload' button.

3 Network Status

- Shows your current network connection type in the app.



Managing Shipments in the FreightSnap App

6.1 Overview

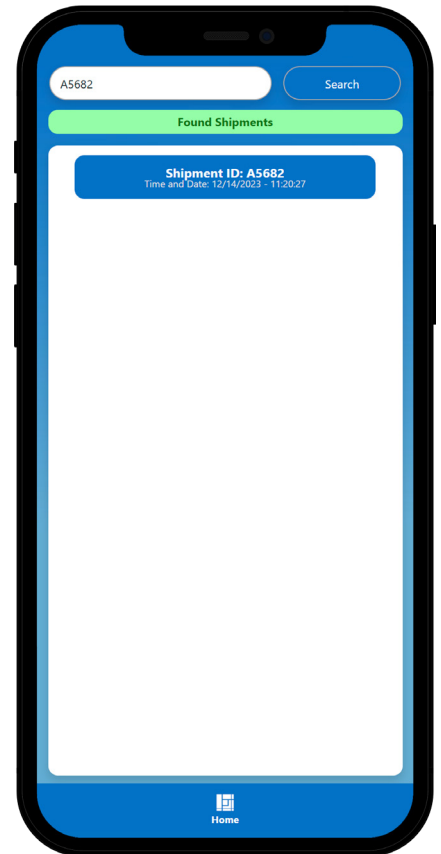
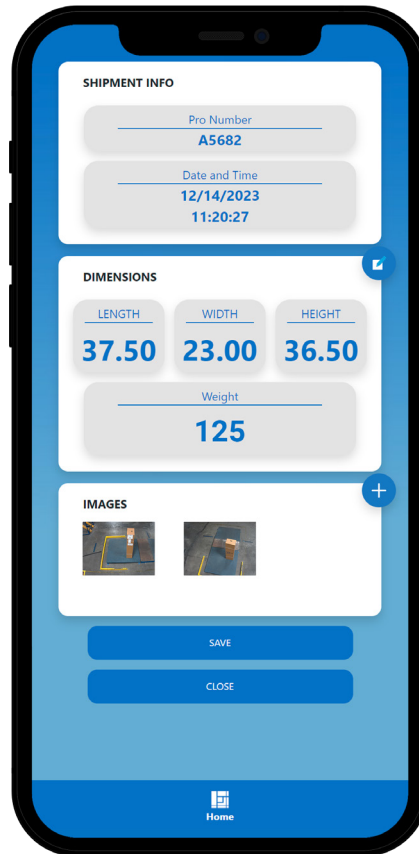
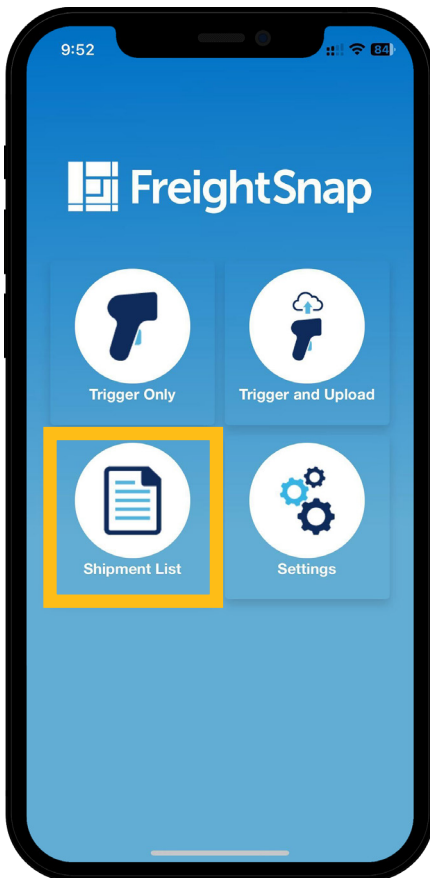
The 'Shipment List' in the FreightSnap App is a feature designed to organize and display all recorded shipments in a user-friendly manner. Here's a brief overview:

- **Display of Shipments:** The 'Shipment List' presents a chronological list of all shipments that have been processed and recorded in the app. Each entry typically includes key details like Shipment ID, date/time of scan, dimensions, weight, and images.
- **Viewing Details:** Selecting a shipment from the list allows users to view comprehensive details about that particular shipment. This includes all the data captured during the scanning process.

6.2 Sorting and Searching for Shipments

- **Filtering by Date:** This method allows the user to pull a list of shipments by specific date.
 1. Tap the calendar icon above the latest shipment ID.
 2. Set the date for shipments
 3. Tap 'OK'
- **Searching by Shipment ID:**
 - a. Users can search through the shipment list, typically by Shipment ID. This functionality makes it easy to locate specific shipments quickly.
 - b. Tap on the 'Search #ID' field, type in the shipment ID, and then select 'Search'.
 - i. Search #ID results are sorted by date.





6.3 Editing & Exporting Shipment Entries

Editing Shipment Entries

- **Editing on FreightSnap Dashboard:** While the app provides basic viewing capabilities, it's recommended to perform edits on the go.freightsnap.com dashboard for more comprehensive options.
- **Editing in the App:** Includes the ability to add images.

Exporting Shipment Data

- For comprehensive data management, including exporting, visit go.freightsnap.com.

FreightSnap Support

7.1 Overview

At FreightSnap, we value our users' experiences and are dedicated to continuously improving our app to meet your operations needs.

Support Contact Information

Our support team is available to assist you with any technical issues, usage questions, or guidance you may require. Here's how you can get in touch with us:

Email Support: For inquiries, send an email to 'support@freightsnap.com'. Our team endeavors to respond to all emails within one business day. Your experience with the FreightSnap App matters to us, and we are committed to providing you with the support and resources you need for a smooth and efficient experience.